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Abstract	This deliverable summarize the main covered topics and outputs of the events organised by the ChiC consortium in the first 18 months of the project.
Keywords	CAPSSI events: Community Workshop, Policy Workshop

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* R: Document, report (excluding the periodic and final reports)

DEM: Demonstrator, pilot, prototype, plan designs

DEC: Websites, patents filing, press & media actions, videos, etc.

OTHER: Software, technical diagram, etc.

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PU	Public, fully open, e.g. web	✓
CI	Classified, information as referred to in Commission Decision 2001/844/EC	
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EXECUTIVE SUMMARY

This deliverable documents the events organised by ChiC in the first 18 months of the project, namely two Community Workshops, the 1st Digital Social Innovation Fair and the 1st Policy Workshop and focuses on the topics addressed during these events. These topics are then mapped to the needs of the CAPS community as it emerged during the First Community Workshop and describes the lessons which were learned and the direction to follow in the upcoming events.

As several aspects have been already covered in previous reports and deliverables, it was agreed upon to keep it as a short overview as an internal guide to the consortium for better plan of the events to be held in the second reporting period.

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ABBREVIATIONS

CAPS	Collective Awareness Platforms for Sustainability and Social innovation
CAPSSI	CAPS community
DSI	Digital Social Innovation

1 INTRODUCTION

This deliverable describes the events organised by ChiC within the first 18 months of the project with a special focus on the topics which were discussed during these events. The Conclusion section provides some lessons learned, and delineates steps to be followed and shortcomings to be avoided for the up-coming events.

This deliverable does not include events attended by ChiC partners or co-organised together with other initiatives which are reported in the project's activity reports and in D4.3 Dissemination and Communication Report and Updated Strategy and Plan and D4.4 Final Dissemination and Communication Report.

This document is structured as follows:

- Chapter 2 is dedicated to Community Workshops.
- Chapter 3 reports on the experience of the 1st Digital Social Innovation Fair
- Chapter 4 discusses the results of the 1st Policy Workshop
- Chapter 5 concludes the document, describing the main lessons learned, maps the topics covered in the events with CAPS needs and establishes the path forward for future events.

2 COMMUNITY WORKSHOPS: BRATISLAVA and VOLOS

Two Community Workshops that correspond to the Networking workshops described in Task 2.2 (CAPS and Internet Science networking workshops, policy workshops and acceleration booths) were organised.

2.1 1st Community Workshop: Bratislava on 28th September 2016

The 1st Community Workshop was held in Bratislava on 28th of September 2016, just after the ICT Proposers Day. Approximately 30 people participated in a highly interactive workshop and represented 11 on-going CAPS projects and organisations interested in learning more about the CAPS community. The workshop started by presenting ChiC objectives and main activities and then mapped CAPS projects' R&D topics and challenges. The research topics varied from machine learning to wireless technology, including low-cost hardware and data processing and touched upon also crucial aspects of community building activities such as engagement methods, participatory design approaches and collaboration behaviour analyses. This activity gave participants the opportunity to get to know each other and helped the ChiC Consortium in mapping potential synergies and collaboration opportunities among projects. In fact, many of the projects, even if they were working on different "vertical" topics such as air quality, critical consumerism, participatory budgeting, and financial awareness, still have in common several research questions and challenges.

- A full report on this workshop was provided in D4.2 Dissemination & Communication Report and Updated Strategy and Plan, with reference to the overall structure and communication activities while in D2.1 Knowledge transfer roadmap, the event is described in detail with references to the topics and results discussed.

The workshop agenda and presentations are available for download on CAPSSI portal <https://capssi.eu/1st-community-workshop/>

2.2 Topics discussed in the 1st Community Workshop

The main topics addressed were the following:

- ChiC objectives and main activities.
 - CAPS R&D topics and challenges.
 - Topics for the 1st Digital Social Innovation Fair.
 - Projects' knowledge and networking needs and other needs of which ChiC may help to address.
- The details of all the above-mentioned topics are presented in D2.1 Knowledge transfer roadmap

2.3 2nd Community workshop: Volos on 12th July 2017

The 2nd CAPS Community workshop was collocated within the MAZI Summer School, which took place on July 12th 2017 and was a one-day event. In the days immediately before and after the Community Workshop, different CAPS projects organized various hand-on tutorial/ workshops, which gave them the opportunity to get acquainted with one another and discuss each other's results and achievements and speak about possible collaborations and synergies. The event attracted not only CAPS projects but also PhD students involved in the CAPS projects and from other organisation and

local stakeholders.

- The agenda and presenters' presentations are available here: <https://www.comws2.capssi.eu/agenda>

2.1 Topics discussed in the 2nd Community Workshop

While the 1st Community Workshop was almost entirely an interactive and participative event, the 2nd Community Workshop had many presentations by different speakers with more interactive moments. The topics addressed included: EC representatives, policy makers and civic servants involved in social innovation initiatives, researchers and social innovators as follows:

- CAPS programme in the context of a changing Europe: the challenges of the European Union and the 5 scenarios for the future of EU27 as proposed by “Future of Europe” debate promoted by the European Commission in spring 2017.
- The Next Generation Internet (NGI) vision and key issues.
- Local experiences of Digital Social Innovation: the case of Smart Trikala and the experience of synAthina in Athens.
- During the 1st Community Workshop, the projects chosen as relevant topics to be further explored were “user engagement” and “behavioural change”. For this reason, the ChiC consortium invited dedicated speakers to explore these subjects at the 2nd Community Workshop. Six speakers talked about different DSI initiatives, their experience and lessons learned on user/citizens engagement and some of the challenges ahead. Sub-topics covered were: social impact for urban regenerative initiatives; using DSI for targets at risk of social exclusions such as elderly and people with disabilities; the role of music and art in DSI initiatives and the need to develop the projects based on real needs of local communities.
- DSI Manifesto: the version available at the time was presented. Suggestions and integrations were collected from the audience. The Declaration on Digital Government was also presented as an important point of reference for the open discussion on the DSI Manifesto.
- Presentation of the CAPS upcoming call.
- CAPS projects outputs and results were presented by each of the CAPS projects in the room (10).

3 1ST DSI FAIR: ROME on 1ST -2ND FEBRUARY 2017

The 1st Digital Social Innovation Fair (DSI FAIR) took place, under the patronage of the Municipality of Rome, on the 1st and 2nd February 2017 in the Rome Campidoglio. The event offered a very rich program featuring an international conference, focused workshops, networking and hands-on sessions. The line-up of speakers included experts and practitioners, as well as policy makers and civil society players from all over the world. The programme and the presentation of the invited speakers are available here <https://dsifair.eu/agenda-2017> and a full report of the event at: <https://dsifair.eu/dsi-fair-2017-report>

The participation was excellent, with more than 500 registered participants and more than 70 speakers from 30 different countries worldwide including policy makers, local and foreign authorities, CAPSSI projects, social makers and innovators.

The agenda was structured as follows: plenary sessions in the mornings and parallel thematic sessions in the afternoons. A total of 6 parallel sessions were organised. Besides this, an exposition area was available where CAPS projects and other initiatives showcased their outputs and offered hand-on opportunities to the participants. The DSI fair was also accompanied by three side events: one showcasing Makers Initiatives in Rome by offering an informal visit to Roman FabLabs, the second event dedicated to participatory budgeting through a serious game and the third event discussing DSI with citizens following the Science Caf  format.

3.1 Topics discussed

- UN sustainability goals and the role of technologies in fostering their achievement
- ICT solutions for social good: the case of under-represented groups using ICT for voicing their life and their issues
- Technology and ethical issues, digital rights and digital activism
- Social entrepreneurship and the evolution of business models for delivering social impact
- Crowdfunding for initiatives with social impacts
- A human perspective for the Next Generation Internet
- Circular economy and the role of Makers cities in the future landscape of sustainable development models
- Rome and Barcelona activities on DSI: in this context the agreement for collaboration in DSI between Rome and Barcelona municipalities was announced.
- The IESI community and the role of ICT in innovating welfare services at European level

The topics of the parallel sessions are listed below. Each workshop saw the presence of CAPS projects and other European initiatives in the field as speakers offered a good occasion for presenters and participants to exchange experiences and knowledge and foster future collaborations.

- Public services based on collaborative innovation
- Collaborative consumption and sharing economy
- Collective sensing and action
- Collaborative making, art and creativity
- Innovation and Internet Science
- Open democracy and policy making



During the two-day event, the Manifesto for Networked Innovation was presented and discussed. This includes a set of recommendations for policy-makers indicating how Digital Social Innovation processes can be enforced, transferred and potentially reused for an effective scale-up of social innovation initiatives across the whole European society.



4 1ST POLICY WORKSHOP: RIMINI on 23RD MAY, 2017

The 1st Policy Workshop or the “DSI Manifesto Workshop”, was held at the Innovation Square in Rimini on 23rd May, 2017, within the context of the Rimini Wake Hub Initiative (23rd -25th May). Over 100 registered participants attended the event, which included international experts, policy makers and CAPS projects. They met and discussed the key points of the Digital Social Innovation Manifesto with academics, academics, start-ups, NGOs, associations and administrators. Several experts and stakeholders presented their opinions and provided inputs to the DSI Manifesto policy discussion, as depicted in the agenda and the dedicated website of the event (<https://www.dsimanifesto.eu/workshop>). One can download the experts’ presentations from the website. It is important to mention that issues included in the discussion were: Next Generation Internet, DSI business models and exploitation, citizen engagement and social impact, Digital Social Innovation and empowerment, new forms of democracy and privacy and related policies.

In addition, four working groups, facilitated by ChiC partners, focused on specific areas of interest such as (1) from the Internet of Things to the Internet of Communities; (2) Networked Democracy; (3) Collective Intelligence; (4) Digital Education and Internet for all. The outputs of the working groups were written on big Playdo bricks, which are paper board bricks which were used to build a tri-dimensional wall. All the inputs gathered from the working groups were then used for updating the DSI Manifesto.

Finally, the CAPS projects presented their ideas about the need at policy level for achieving a real impact of Digital Social Innovation in Europe and beyond, which would directly impact their project’s objectives and need for progress.

The day concluded with the symbolic signature of the DSI Manifesto developed during the day by all the participants.

The workshop facilitated the participatory design and preparation of the DSI Manifesto, which reflects the views of a broad community of innovators. During the workshop, it was discussed and agreed that the DSI Manifesto was – at that point - open to incorporating incoming views and opinions from other stakeholders and it was not intended to promote the specific commercial interests of actors of any kind. The DSI Manifesto fosters civic participation into democratic and social processes, increasing societal resilience and mutual trust as a core element of the Digital Society. It provides recommendations for policy makers, to drive the development of the European Digital Single Market to fulfil first and foremost societal and sustainability challenges, with the help and engagement of all citizens.

4.1 Topics discussed in the 1st Policy Workshop

Summarising, the main topics discussed in this event were as follows:

- Next Generation Internet
- DSI business models and exploitation, especially new entrepreneurial models of Technology-Intensive Social Ventures
- Citizen engagement and social impact
- Digital Social Innovation and empowerment
- New forms of democracy and participation at city level highlighted in the cases of Milan and Rimini Municipalities

The working groups focused on:

- The centrality of communities in the Next Generation Internet
- New path of ICT-enables democratic participation

- ICT adoption, interoperability, real needs of online communities, motivation, open data and privacy standard
- eInclusion, access to e-skills and innovation in education as priorities for an Internet of humans

5 CONCLUSIONS

The events carried out so far have some characteristics in common that emerged as particularly effective and where positively welcomed by the audience and by the CAPS projects. First of all, the events were clearly structured with a defined agenda and included a diversified set of speakers and, in some cases, presented a good mix of presentations and participatory practices. This was especially true in the 1st Policy Workshop, and it represents a good model to be used in future events, especially upcoming 3rd Community Workshop.

Secondly, with the exception of the 1st Community Workshop, whose aim was primarily to facilitate the set-up of the CAPS community, all the events have been successful in linking the CAPS community with other like-minded communities and their relevant stakeholder. This is evident looking at the typologies of participants to the various events, which were academics and researchers, social innovation, start-ups, social enterprises and decision makers. The objective of ChiC to bridge communities and *liaise* different stakeholders will be maintained and reinforced in the next upcoming events.

Thirdly, all the events provided the CAPS projects a platform to present their activities, outputs and achievements and a good opportunity for networking by facilitating reciprocal understanding. In fact, many CAPS projects started interacting and collaborating amongst themselves during or after the ChiC events. ChiC hopes to see this kind of synergies becoming more evident especially during the 2nd DSI Fair as a concrete plan for collaborative organisation of workshops, exploitation opportunities or further research projects to take place.

What we have learned and need to avoid for the next events are the following:

- CAPS projects and social innovators need more time and space to discuss topics and issues with invited experts as well as among themselves. More time should be allocated for networking and full agendas should be avoided. Participatory approaches and facilitated working groups are appreciated by the participants, therefore, this modality of interaction should be further used for the next events, and especially in the 2nd Digital Social Innovation Fair.
- CAPS projects still have difficulties in presenting themselves in languages and modality other than in the traditional Power Point presentations. Therefore, more opportunities should be provided for fostering a more result-based, and exploitation-oriented way of presenting.

To conclude this report, the topics addressed in the already aforementioned events are linked to the CAPS needs, which emerged during the 1st Community Workshop. The table below shows a synthesis of the needs in the first column (see D2.1 for a more detailed description) and in which events they have been covered.

CAPS knowledge needs	1 st Community Workshop	2 nd Community workshop	1 st DSI Fair	1 st policy workshop	Other events/activities
Interdisciplinarity and how to deal with it			✓		
Develop a shared vocabulary	✓		✓		
Hands-on tutorials and demos on project results		✓	✓		
User engagement		✓	✓		

approaches					
Interoperability of the projects' outputs					The need is very specific and it is related to data sharing between projects. A dedicated page on the CAPSSI portal is under development were all the available data base will be made available together with other non-technical outputs
Meetings facilitation approaches	Various facilitation approaches have been used in the different events and others will be used in the upcoming events. ChiC does not foresee a dedicated training activity on this topic but it is providing occasions for self-learning in each of its event				
Future of CAPS initiative and alternative funding opportunities			✓		This topic has been covered in the Third Community Workshop that will be described in D2.3
Make the knowledge developed in the CAPS projects easily accessible and understandable by a larger audience			✓ Through workshops and the exposition area		ChiC developed an online catalogue of CAPS technological outputs and it is preparing another repository for non-technological results
CAPS networking needs					
Networking with other H2020 programmes such as those working on Smart cities, environment and energy, Co-creation.			✓	✓	
Increase CAPSSI internal communication flow	✓	✓	✓	✓	CAPSSI portal, CAPSSI Community platform, quarterly newsletter and monthly coordination calls have been established
Get better in touch with policy makers			✓	✓	
Other needs					

Help make CAPS results sustainable			✓		This topic has been covered in the 3 rd Community Workshop that will be described in D2.3
Support the development of a CAPS vision for the future of the community		✓		✓	

Table 1 – Mapping between CAPS needs and events performed so far

As evident, most of the needs have been addressed and, besides the events, there are many on-going activities that answer to those needs in a parallel and complementary way. However, those needs are still valid and will be considered as point of reference for the future events, especially the 2nd Digital Social Innovation Fair.